



## TRUWAN HOLDINGS LIMITED

May 2, 2002

To whom it may concern:

In November 2001, TJC Construction Management (TJC) was retained to complete a renovation on our office located in a circa 1924 house in downtown Burlington. When tendering the project, we were looking for a contractor that would provide a quality job on a very tight schedule and in an efficient manner. TJC delivered.

TJC demonstrated the following strengths:

- An expectation of high quality work;
- Met established deadlines;
- Suggested alternative materials when products in the original specifications did not have proven track records;
- Addressed issues as they arose and provided solutions including consultants engaged when expert advice was required;
- Dealt with Building Department issues;
- Construction site was well maintained;
- An awareness of the close proximity to the neighbours and respected their quiet enjoyment; and
- Good on-going communication.

The project was very successful and we are extremely pleased with our new office. In fact, we have received a Heritage Award from LACAC. We would not hesitate to use TJC again or recommend their work to anyone else.

Yours truly,

Truwan Holdings Limited

Carolyn A. Ross, President  
CAR/ng